



## Instructions for Skype/ Facetime Consultations

If you are using an Apple device you should automatically be able to receive calls via Facetime, if you are not using an Apple device we will call you via Skype.

If you do not yet have a Skype account, you will need to organise this prior to your appointment to avoid delays on the day of your booking and to help ensure we are able to go ahead with your consultation.

If you are using a computer, Skype can be downloaded at <https://www.skype.com/en/get-skype/>, if you are using a smart phone or tablet, it can be downloaded in the App Store on your device. You must create an account, and please take note of your username.

- Once you have booked your Skype/ Facetime consultation with Absolute, prior to your appointment our staff will email you out all the paper work you will require for your consultation.
- Please complete all required paperwork and return to us via email to [reception@absolutecosmetic.com.au](mailto:reception@absolutecosmetic.com.au) 24 hours prior to the consultation so we can have this ready for your consultation with the practitioner.
- For Skype consults we will need your username, please include this in your email when you return your paperwork. The only other item required is for Breast Augmentation consultations, where you will need a soft measuring tape on hand.
- At the time of your booking you will receive a call via Skype/ Facetime from the practitioner, so please have your device (smart phone / tablet / computer) ready to go and try to find a quiet, well-lit room to take the call in.

Please note that you are required to have a stable Internet connection to participate in a consultation.